

Merely Players has a more generous ticket policy than most companies. At the same time, we are a business and ticket sales account for a large part of our income.

For non-subscribers, we require at least 48 hours advance notice for exchanges or cancellations. Please note that all ticket orders are non-refundable unless you give us at least 48 hours advance notice. Tickets may be exchanged for another performance of the same show as space is available with a minimum of 48 hours advance notice. A \$10 service fee is incurred for a cancellation.

For subscribers, flex passes must be redeemed within the season they were purchased and are subject to the same exchange policy as above. If flex pass owners wish to cancel their reservation and have the tickets credited back to their pass, they must do so within the 48 hour advance notice window.

There are no exchanges, refunds or replacement tickets for missed performances.

Merely Players reserves the right to make show, location, and/or date substitutions if necessary.

Should a show be cancelled for any reason, you will, of course, have the opportunity to roll your tickets over to another production or to receive a refund.