

# TICKET POLICY

Merely Players has a more generous ticket policy than most companies. At the same time, we are a business and ticket sales account for a large part of our income.

All ticket orders are final and non-refundable.

Tickets may be exchanged for another performance of the same show as space is available with a minimum of 24 hours advance notice. If an exchange is impossible, there is no refund for the cancellation.

Flex passes must be redeemed within the season they were purchased and are subject to the same exchange policy as above. If flex pass owners wish to cancel their reservation and have the tickets credited back to their pass, they must do so within the 24 hour window AND Merely Players must be able to re-sell the ticket or they will be charged on the flex pass.

Merely Players reserves the right to make show, location, and/or date substitutions if necessary.

Should a show be cancelled for any reason, you will, of course, have the opportunity to roll your tickets over to another production or to receive a refund.